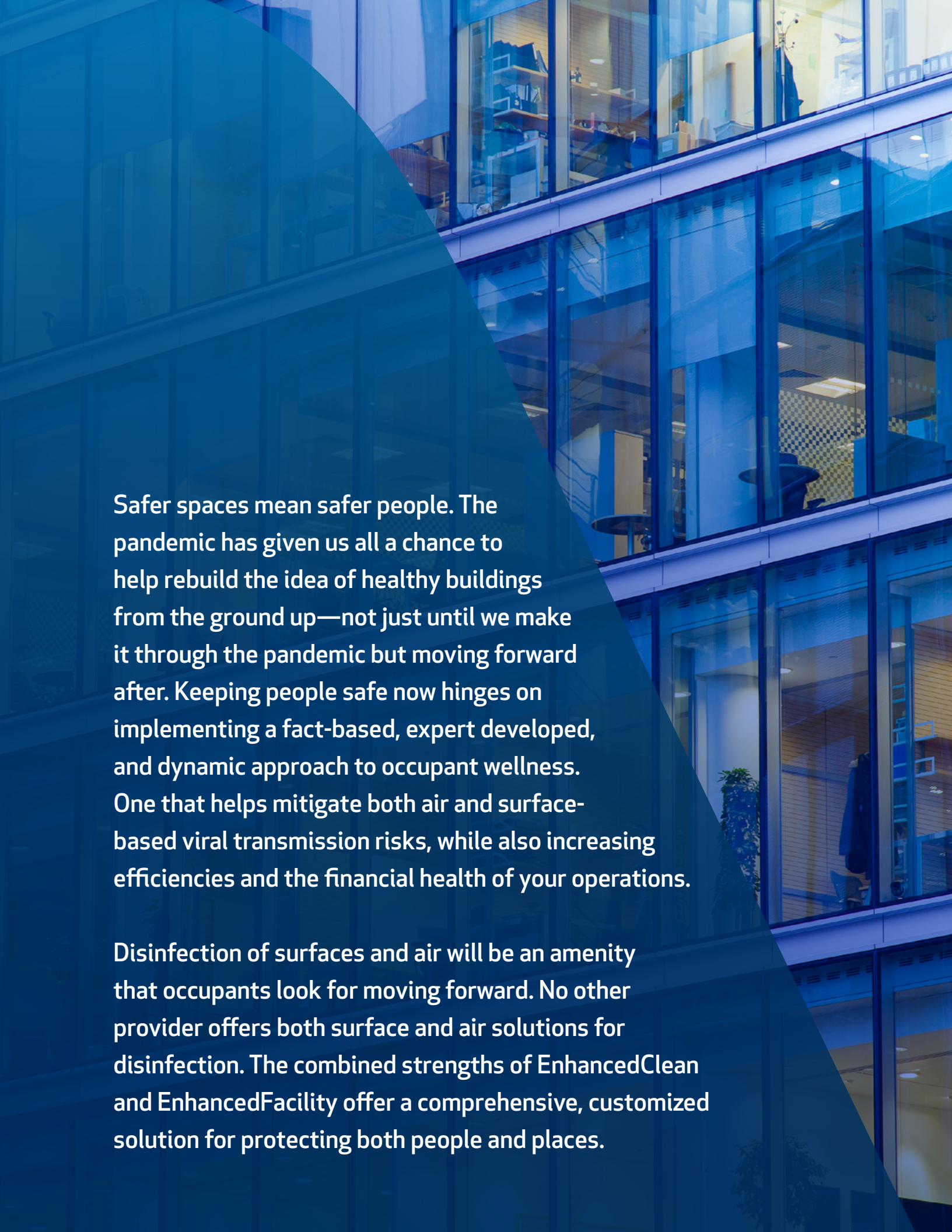


HEALTHIER BUILDINGS KEEP EVERYONE HEALTHIER TOGETHER

New Facility Challenges Met by an Established Industry Leader



Safer spaces mean safer people. The pandemic has given us all a chance to help rebuild the idea of healthy buildings from the ground up—not just until we make it through the pandemic but moving forward after. Keeping people safe now hinges on implementing a fact-based, expert developed, and dynamic approach to occupant wellness. One that helps mitigate both air and surface-based viral transmission risks, while also increasing efficiencies and the financial health of your operations.

Disinfection of surfaces and air will be an amenity that occupants look for moving forward. No other provider offers both surface and air solutions for disinfection. The combined strengths of EnhancedClean and EnhancedFacility offer a comprehensive, customized solution for protecting both people and places.

Minimizing Risk with a Data-Informed Approach

No two facilities are alike, so no two approaches to building wellness can be alike.

Starting with the **Healthy Building Risk Assessment**, we develop a data-informed strategy to mitigate your facility's risk level and provide an actionable framework of solutions. We can help facilities ramp up, reopen and deliver the promise that, "Yes, we have done everything possible to help keep you safe here." From the surfaces you touch to the air you breathe, together our programs offer more protection from every angle of building wellness.

Plus, ongoing data and monitoring such as ATP and indoor air quality testing and rich reporting with our Digital Cleaning Log helps glean actionable insights to fine-tune your facility's services to maximize health and safety in the long term.



Take the next step towards a healthier, safer space for your occupants.

Schedule your Healthy Building Risk Assessment today at EnhancedFacility.com.

Developing an Ongoing Action Plan to Meet Your Facility's Unique Needs

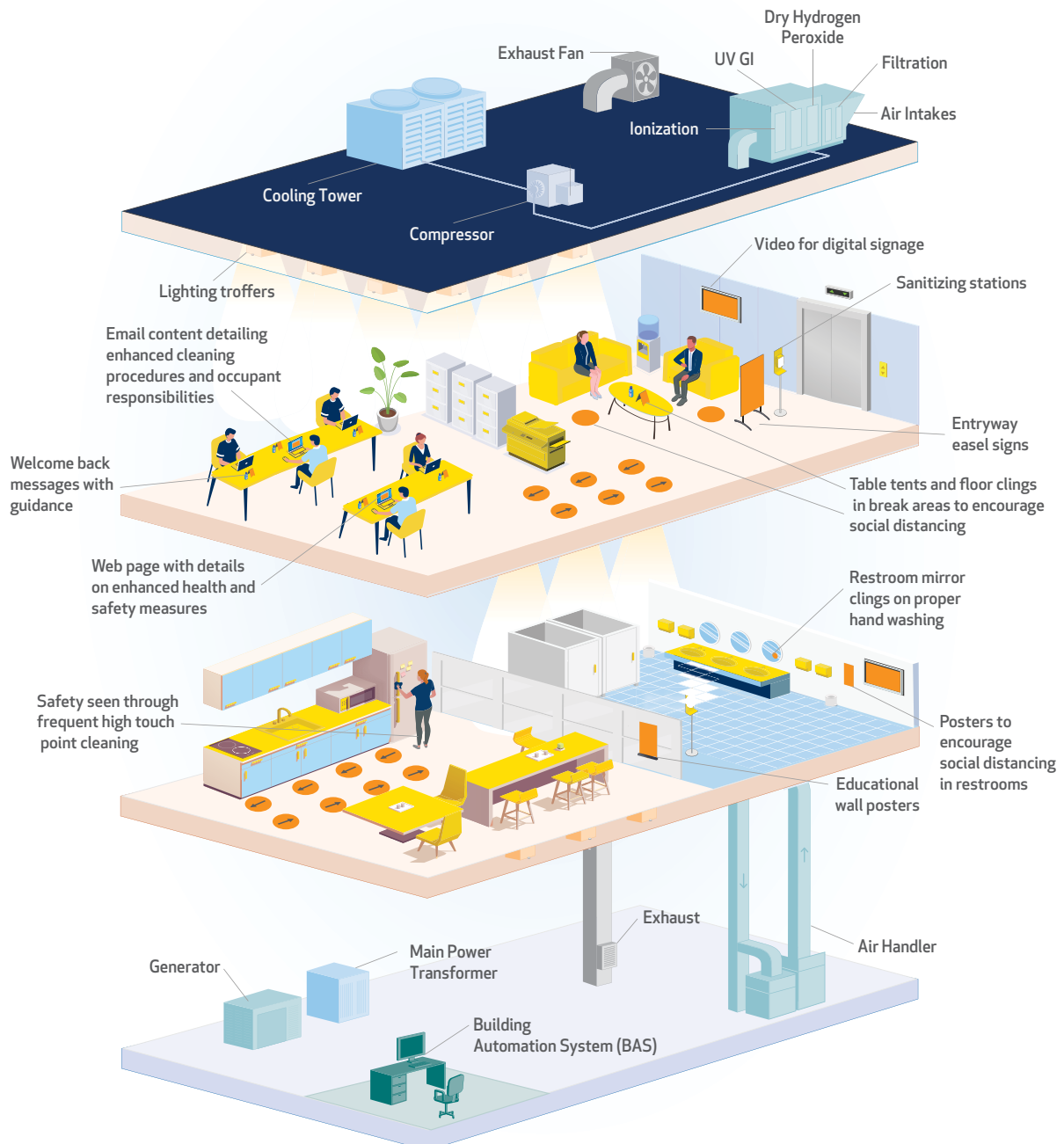
The Healthy Building Risk Assessment is just the beginning. After assessing all systems and conducting a detailed walk through, set of recommendations around air quality, surface disinfection, facility resiliency, and more are formed. Using these findings, ABM can help formulate a strategic approach to overall building wellness. These recommendations can be thought of as a road map to improving building health, with the most effective solutions given priority.

In addition to the findings from your Healthy Building Risk Assessment, the team will conduct walk throughs to assess your needs holistically across all systems and environments. We'll work with you to develop a strategic approach to total building health with an action plan that can scale as your occupancy increases.

After program implementation, ongoing results and data from repeated Healthy Building Risk Assessments will be useful to recalculate risk and implement supplemental solutions moving forward.

What helps make a healthy building?

How air quality improvements, surface disinfection, and occupant communication work together to reduce viral transmission

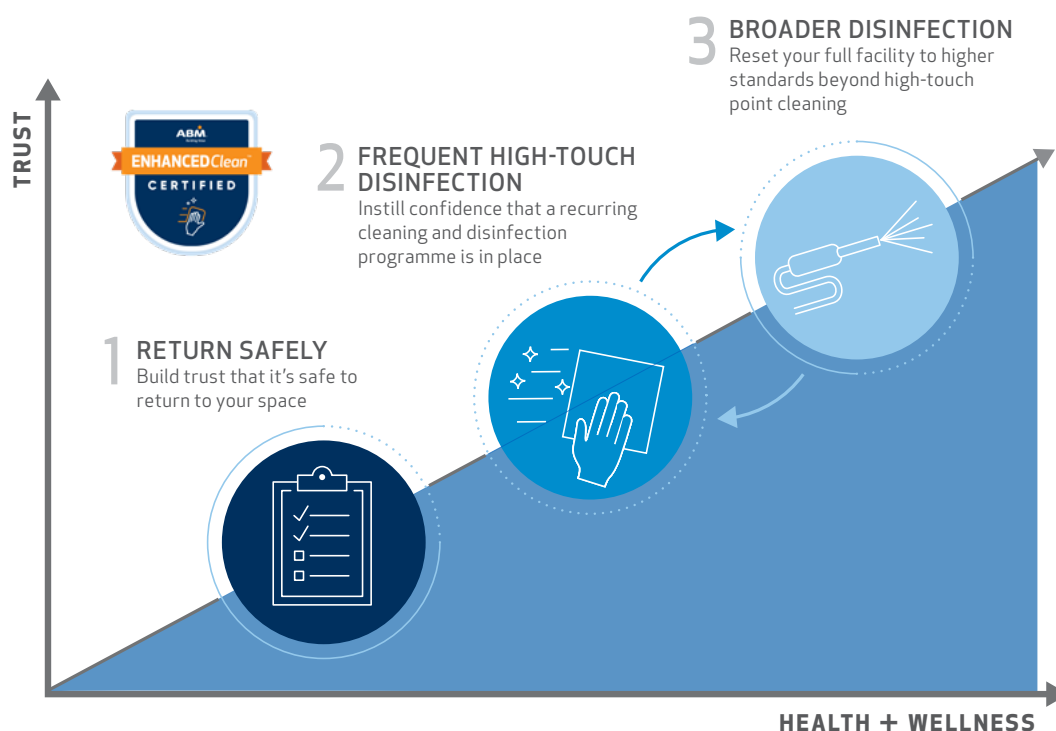


A Three-Step Approach to Creating Healthier Surfaces

As your facilities return to normal occupancy levels, providing peace of mind is vital. There is a heightened sense of scrutiny for demonstrating that you are doing your part to provide clean, healthy, and safe environments. The ABM EnhancedClean™ program is a three-step approach that delivers healthy spaces with a certified disinfection process backed by experts.

We help clients to return safely, navigate change, and deliver assurance by demonstrating trustworthy cleaning and disinfection. We do so through consistent intervals of frequent high touch point and broad disinfection, all delivered by a reliable partner dedicated to innovating ways to create healthier spaces. Our certified process is developed in partnership with our EnhancedClean Advisory Council, which includes board certified experts in infectious disease and industrial hygiene.

An Industry-Defining Standard of Cleaning and Disinfection



The Right Step for the Right Time

Complement Existing Cleaning Service Standards with Frequent Disinfection

Every building is unique, but what all facilities have in common is the ongoing need for preventative practices and regular disinfection to improve the health and wellness of the building and its occupants.

We can help you meet the evolving challenges of reentry and ongoing facility services, supplemented by broad disinfection technologies to cover every angle of building wellness.

	Suggested Frequency	Methods Employed	Team Members Deployed	Potential Supplies and Equipment
Step 1: Return Safely Build trust that it's safe to return to your space.	Intervals based on reentry	<ul style="list-style-type: none"> Pre-opening site assessment(s) using reentry checklists to inform return to work strategy Workforce protocols (i.e. PPE & social distancing procedures) Implement preventative products strategy One-time enhanced clean 	Certified disinfection specialists	<ul style="list-style-type: none"> No-touch fixtures, dispensers & door openers Centralized trash receptacles Sensor technologies Hand-sanitizing stations (based on availability) Disinfecting wipes for occupants (based on availability) EPA-registered disinfectants qualified for use against SARS-CoV-2
Step 2: Frequent High-Touch Disinfection Instill confidence that a recurring cleaning and disinfection program is in place.	Intervals range from hourly to daily	<ul style="list-style-type: none"> Site-specific SOW for each facility type based on occupancy levels Cleaning and disinfection of all high touch point areas in facility Regular reporting through Digital Cleaning Log 	Certified disinfection specialists	<ul style="list-style-type: none"> Occupant Communication Kits EPA-registered disinfectants qualified for use against SARS-CoV-2 Proper PPE Microfiber program
Step 3: Broader Disinfection Reset your full facility to higher standards beyond high touch point cleaning.	Intervals range from nightly to quarterly	<ul style="list-style-type: none"> Large area disinfection 	Certified disinfection specialists	<ul style="list-style-type: none"> Electrostatic sprayers Hospital grade EPA-registered disinfectants with faster kill time and broader pathogen spectrum if an outbreak has occurred in your facility <p>Continued product testing:</p> <ul style="list-style-type: none"> ATP testing for evidence-based validation UV devices and UVC lighting

Visit EnhancedClean.com to learn more.

Restore Confidence by Ensuring Healthier Air Indoors

ABM's EnhancedFacility program provides facility services and solutions focused on improving indoor air quality (IAQ) to foster better occupant wellbeing through improved building health, safety, and efficiency. We can help you implement effective strategies you need to improve IAQ to help reduce viral transmission.

Using our proprietary Healthy Building Risk Assessment developed alongside our Expert Advisory Council, we can assess and identify IAQ challenges and recommend effective and cost-efficient solutions. We can then measure the program implementation's impact on indoor air quality through IAQ testing, both before and after implementation.

There are several new and advanced technologies for biohazard disinfection of the air and surfaces that may be effective depending on the unique needs of the facility, including needlepoint bipolar ionization technology within HVAC systems, dry hydrogen peroxide generation, and far-UV and UV-C lighting technologies. These specific recommendations help prioritize budgets to focus on actions that will make the most impact.

ABM can also help with funding options. We have access to public and private loan programs which could be paid for by savings realized with a Professional Service Agreement (PSA).



Facility Services And Solutions Focused On Improving Indoor Air Quality (IAQ)



STEP 1



Healthy Building Risk Assessment

- Risk Assessment tool
- HVAC inspection
- Turnkey financial solutions

STEP 2



HVAC System Optimization Methods for improving IAQ and overall building health

- Ventilation and humidity control
- Proper filtration
- HVAC disinfecting technologies
- Building controls



Disinfecting Lighting Solutions

Enables continuous disinfection of air contaminants.



Touchless Fixtures and Doors

Reduces the number of high-touch surfaces within a facility.

STEP 3



HVAC Preventative Maintenance

- Promotes optimum filtration and disinfection
- Saves energy
- Prevents unnecessary repairs
- Extends the life of your system



Energy Efficiency Upgrades

Reduces operating costs to move funding into other facility improvements.



Electrical Preventative Maintenance

Mitigates life and safety risk, reduces downtime and increases reliability.

Visit EnhancedFacility.com to learn more.

The Role and Benefits of Testing and Reporting

Digital Cleaning Log	ATP Testing	IAQ Testing
<p>What is it?</p> <p>Our Digital Cleaning Log is a proprietary tool that ABM has developed to capture, archive, and report on the cleaning being performed. This data is pulled into a reporting dashboard with KPIs and trends.</p>	<p>What is it?</p> <p>Evidence-based testing (EBT) with adenosine triphosphate (ATP) is an add-on to objectively measure the efficacy of the EnhancedClean program and offers a scientific measurement of the cleanliness of your surfaces.</p>	<p>What is it?</p> <p>IAQ testing typically involves collecting air samples, monitoring potential exposures to pathogens and pollutants, swabbing surfaces, and examining air flows inside buildings.</p>
<p>Who does it?</p> <p>As our team members perform work, they document the work performed through our digital application.</p>	<p>Who does it?</p> <p>A certified facilitator will regularly perform the testing within 30 minutes of cleaning and disinfection.</p>	<p>Who does it?</p> <p>An ABM team member will coordinate IAQ testing during your initial risk assessment and periodically after program implementation.</p>
<p>Unique benefits</p> <p>Through the digital cleaning log, we are able to report out on what services were performed and when. With your ABM partners, these reports can be used for proactive management of services. These reports also enable you to provide increased reassurance to your occupants they are entering a clean space.</p>	<p>Unique benefits</p> <p>Evidence-based testing further reinforces that trust and peace of mind with scientific proof that your disinfection program is effective. Going beyond the visual assessment of cleanliness, the process of ATP testing can help fine-tune your disinfection schedule to maximize occupant safety.</p>	<p>Unique benefits</p> <p>IAQ testing allows us to both scientifically measure a facility's initial air quality ensure that new IAQ improvement measures are effective.</p>

COMBINED BENEFIT

Utilizing ATP and IAQ testing and employing our Digital Cleaning Log gives you total insight into the efficacy of your cleaning and disinfection programs. This allows proactive management of your services and provides greater piece of mind for both you and your occupants. This way, you know with certainty that your facilities are being cared for regularly and effectively.

What makes our approach to total building health different?



Designed with Interdisciplinary Expertise

Our Expert Advisory Council, composed of leading experts in infectious disease, industrial hygiene, and engineering, advises on many aspects of ABM's business, including our proprietary EnhancedClean™ and EnhancedFacility™ programs, to provide an independent third-party perspective to support ABM in the value we deliver to clients. This includes continued efforts to maintain consistent, high quality standard operating practices; offer clients the latest equipment and technologies; and equip our team members with best-in-class training and certifications.



Trained & Certified Frontline Team Members

Disinfection specialists are internally certified through a training program currently under review for ANSI (American National Standards Institute) accreditation, to ensure absolute training comprehension and consistent program delivery. Online learning modules will complement in-person training including the proper use of PPE, disinfectants, equipment use, and more. A highly specialized level of training is given to our team members using electrostatic sprayers and other newly adopted disinfection methods. Managerial training will ensure supervisors have the tools and knowledge to effectively instruct on methods and oversee the process.



Unmatched Resources and Supply Chain

Planning for the necessary supplies is a crucial part of properly executing reentry protocols, and ABM is well-positioned to be first in line for products from our supply chain network. Not only that, but our Expert Advisory Council vets our disinfectants and equipment to ensure that every component of our program is effective, safe, and contributes to delivering healthy spaces developed to reflect recommendations of the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), the Occupational Safety and Health Administration (OSHA), the U.K. National Health Service (NHS), and other government agencies.



Funding Assistance Is Available

It is possible to both improve facilities and address funding shortfalls. ABM has the unique ability to collaboratively work with clients to help overcome budget challenges to fund capital improvements before the capital is available and pay over time with generated savings. Get key projects in place more quickly and make sure capital is focused on the outcomes and benefits that you need now.

Funding assistance is available and can help you address health and safety concerns now for both public and private entities. ABM's experts can also help identify grant and low-cost loan opportunities.



ENHANCEDClean™ 

ENHANCEDFacility™ 

From the things you touch to the air you breathe, ABM delivers healthier facilities with the latest approaches and innovations backed by experts. Together, EnhancedClean and EnhancedFacility help reduce viral transmission on surfaces and in the air. We can help you build greater occupant trust and confidence regarding your commitment to their health and safety, while improving building health through data-driven insights during the pandemic and beyond.

Visit EnhancedFacility.com and EnhancedClean.com to learn more or call 866.624.1520 and press option 3.



Building Value

866.624.1520

EnhancedClean.com

EnhancedFacility.com

ABOUT ABM

ABM (NYSE: ABM) is a leading provider of facility services in the United States and various international locations. ABM's comprehensive capabilities include janitorial, electrical & lighting, energy solutions, facilities engineering, HVAC & mechanical, landscape & turf, mission critical solutions and parking, provided through stand-alone or integrated solutions. ABM provides custom facility solutions in urban, suburban and rural areas to properties of all sizes — from schools and commercial buildings to hospitals, data centers, manufacturing plants and airports. ABM Industries Incorporated, which operates through its subsidiaries, was founded in 1909. For more information, visit ABM.com.