

An aerial photograph of an airport. The left side shows a large, organized parking lot filled with cars, with 'STOP' signs visible at various points. The right side shows a runway with a blue and white commercial airplane on the tarmac. The image is used as a background for the document cover.

ABM Parking Services Parking, Elevated.

2021 Readiness Guide: Comprehensive Solutions for Aviation
Parking and Transportation Management

Parking, Elevated: Scale and Expertise for Today's Opportunities

ABM Parking Services gives you the scale and expertise to cost-effectively elevate your parking experience—from customer service to operations and financial management.

ABM applies its expertise, financial resources, highly trained workforce and comprehensive services to deliver solutions customized to the needs of your parking and transportation system and the people who rely on them day in and day out.

In today's recovering economy, ABM will deliver immediate impact to help ensure that your facilities are safe, ready and efficiently managed as more people return to travel and may opt to use their own vehicles instead of mass transit or third-party services, such as taxi or TNC.



2,000+

ABM Parking Services
client locations nationwide

40+

Domestic
airports served

\$1.5B

Total parking revenue
collected for clients annually

10K+

ABM Parking Services
people in the U.S.

800

Buses in airport
operations fleet

1M+

Vehicles parked daily by
ABM Parking Services

50+

Years of overall
parking experience

PCI

Highest level of payment
security standards

Comprehensive Parking Services

ABM Parking Services gives you the specialized expertise, scale and readiness plans to welcome back more travelers in ways that help establish and maintain safe, well-managed experiences. From parking management to shuttle service and valet, ABM constantly calibrates to the needs and size of your airport to deliver consistent, high-value results.

Proven Track Record

ABM supports a wide range of airport parking, shuttle and curbside management facilities, serving many of the country's busiest airports with comprehensive airport landside service. Clients rely on ABM for best practices in operations and maintenance to elevate their overall parking experience while operating at peak safety, efficiency and profitability.

Parking Management, Elevated

Airports clients that entrust ABM for parking management typically gain 10-15% greater yield in revenue. ABM teams who manage and work in your airports are dedicated to your success in revenue management, operations and customer service.

▶ **Gain 10-15% greater revenue yield with ABM**

Financial Management, Elevated

ABM collects more than \$1.5 billion in parking revenue for our parking clients every year. We use stringent auditing procedures, the highest level of PCI payment security, and data from leading parking payment and data platforms to help forecast and maximize occupancy and revenue.

▶ **\$1.5B parking revenue collected for clients every year**



Optimal Technologies for Your Facility Needs

ABM is well versed in current and emerging trends in touchless technologies, mobile payment, contactless card readers, license plate readers, and platforms to optimize occupancy and deploy dynamic pricing.

Business Intelligence Platforms

Real-time data gives facilities new insights to help optimize revenue, pricing and occupancy. ABM works the leading business intelligence platforms to give clients up-to-date data to make smarter decisions. Business intelligence tools enable integration across multiple parking data systems and provide real-time access to current ABM analytics across the country. These insights can inform dynamic pricing, setting evening rates and making price adjustments on the spot.

Advanced Technologies

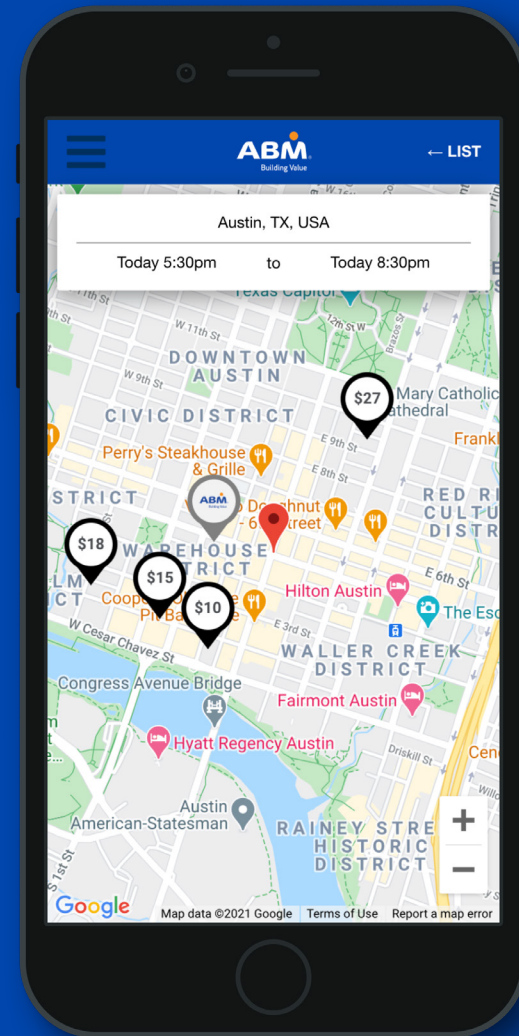
ABM provides its expertise on virtually every aspect of current and proposed revenue control systems to ensure that the unique needs of your airport and budget are addressed. Our teams work with the leading parking technology companies and will collaborate with you to assess current systems and plans for future optimization. Preferred pricing agreements with technology companies enable us to make connections for you and provide a balanced framework to assess proposals.

ABM Customer Parking Solutions

From ABM's mobile parking app to online payments, frequent parker programs and online reservations, ABM's parking management programs help simplify and enhance your overall parking experience. ABM is ready as payment continues to shift to digital platforms.



Customers can find the perfect spot and price with just a tap.



The Human Face of Parking

ABM services go beyond the typical model. We approach parking as part of a transportation ecosystem to serve our clients and their drivers.

Valet Services

Now more than ever, trust is a primary consideration for anyone hiring or using a valet service. ABM provides advanced training to all employees to ensure high levels of service. We can also provide PPE, floor mats, steering wheel shields and disinfection services to sanitize customers' vehicles. These steps provide a visual reassurance of safety that will be critical as the pandemic enters its next phases.

Trained Cleaning Teams

With more than 100,000 employees nationwide, ABM attracts dedicated individuals who value a culture that provides a career path and not simply a job. Our expertise in airports means that our teams are trained and vetted for safety and security. ABM's focus on talent enables us to quickly attract and retain top people to help clients enhance the operations and safety of their facilities through disinfection and cleaning of high-touch surfaces such as any doors, railings, elevator banks and shuttle buses.

Shuttle Bus Service

As passengers return to your airports in higher volumes, they will expect a higher level of safety, especially in shared spaces. ABM's shuttle bus service doesn't just provide efficient routes and vehicle maintenance. Our team of carefully vetted employees are equipped with the training, resources and technology to help all of your passengers have a secure and comfortable ride.



Capabilities Beyond Traditional Parking Services

As one of the leading facility solutions companies in the world, ABM provides an extended range of expertise and services to elevate your parking and traveler experience.

EV Charging Ports

A leader in EV charging port installation, ABM provides measurable pay-off and new revenue streams for your business and an essential service for the growing number of electric vehicles drivers. ABM delivers charging ports right to your facility and installs them on site. Our all-inclusive charging service plan means there is no need to choose between DC or Level 2 Fast Charging Stations.

Electrical Lighting

ABM is a CALCTP certified Acceptance Test Employer and product-neutral contractor with the experience, knowledge and capacity to improve your facility's productivity, security and energy savings. Our efficient lighting solutions reduce downtime, risk and operating costs.

Vehicle Services

ABM vehicle services teams give you an impeccable guest experience without human resources headaches. ABM teams greet guests, shuttle cars, clean vehicles and take care of all the little details, leaving your people free to focus on world-class service.



Best Practices from the Largest Companies in the Country

ABM works with companies in all industries and sectors, from Fortune 500 leaders to the top parking operators, airlines, airports, property management companies, manufacturers, universities and healthcare systems.

Expanded Expertise

ABM applies best practices across all our clients. Our depth of experience in healthcare was the core of our EnhancedClean™ program that brought hospital-grade processes and protocols for enhanced cleaning and disinfection. The program is helping airports and facilities in all sectors respond to the pandemic to help keep people safe.

A Culture of Dedicated Training

ABM applies a consistent and disciplined approach to training for all the services we provide. Best practices in process, training, protocols and measurement enable us to deliver higher quality and higher cost efficiencies. ABM people are trained to both perform their jobs at the highest levels but also serve as ambassadors for our clients and their facilities.

Innovation for What's Next

As an industry leader, ABM has teams identifying and prototyping new technologies and systems to optimize facility solutions and health. Instead of seeing facility solutions as a set of discrete services, we are working with many clients to adopt a holistic approach to create new efficiencies and values through services that work more closely together.

4B+

Square feet of commercial buildings serviced every day.

100+

Years of commercial janitorial expertise.

50%+

Of Fortune 500 companies rely on ABM.

15+

Industries from Parking to Commercial Office Buildings, Manufacturing, Technology, Healthcare, Education and more.

Parking, Elevated.

ABM research indicates that 2021 will be a year of recovery as the pandemic enters its next phases, more travelers return to flying and your parking facilities start to fill up again.

Our teams are ready to help you accelerate and elevate your parking experience to help drive traveler satisfaction, optimized operations, cost efficiencies, revenue and profitability.



Parking Services

[ABM.com/Parking](https://www.abm.com/Parking)
866.624.1520

