

GET BACK TO GAME DAY

After more than a year of sitting on the sidelines, sports fans, concert-goers and funseekers are eager to get back in the stands. As more people return to their favorite events, stadium and arena leaders will be expected to deliver a higher standard of cleanliness and comfort.



Amping Up the Fan Experience

ABM helps make your guests feel more comfortable by creating environments that make their experience more enjoyable. Our trusted janitorial experts help ensure safer, healthier spaces for guests throughout your venue and our highly regarded guest relationship skills help create exceptional fan experiences that bring visitors back again and again.



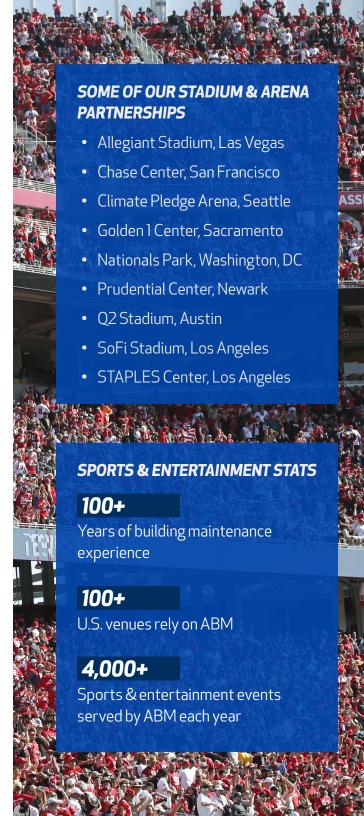
Creating Healthier Facilities, Inside and Out

From stadiums and arenas to exhibition centers and amphitheaters, ABM helps create first-class fan experiences that attract audiences while increasing operational profits. Our highly trained teams deliver the expertise required to host, conventions and big-ticket, high-profile concerts and sporting events with absolute confidence.



World-Class Clients

For world-class stadiums and arenas, ABM is the consummate team player—experienced, trained, versatile, smart, always innovating and loaded with hustle. Our team provides fan-focused staff and solutions to top pro venues across the country, including some of the newest and most premier palaces for NFL, NBA, MLB, NHL, MSL and other pro sports.



JANITORIAL SERVICES SCALED TO YOUR VENUE

To keep your guests safe and comfortable, ABM steps up to the plate with janitorial solutions that help create healthier, more pristine spaces throughout your facility. No matter how many people or events you host, ABM cleaning teams and solutions help make sure every guest has a memorable experience.

Efficient, Cost-Effective Cleaning

ABM Janitorial Solutions provide a more efficient way to keep your venue sanitary, secure, sustainable and successful. Thorough janitorial cleaning services also work to protect facility assets, enhance employee productivity and keep fans coming back. Unlike other providers, we're a single-source commercial janitorial contractor who invests in advanced cleaning technologies, proven to help save you time and improve your bottom line.

Consistent, Comprehensive Training

Training is a priority at ABM. Our programs reflect best practices from the world's most luxurious hotels and theme parks in both customer experience and the safe handling of equipment, cleaning products and chemicals. We ensure that teams who work in your venue have comprehensive onsite equipment and chemical education. ABM goes a step further than other janitorial companies to offer specialized, advanced safety training to every one of our sports and entertainment experts.

Green Solutions for Sustainability

ABM GreenCare® includes processes to help you provide a healthy fan experience and protect resources for your staff, guests and community. From energy efficiency to indoor air quality, green cleaning and recycling, GreenCare helps sports and entertainment leaders create healthier environments and meet sustainability goals. Green cleaning is integral to all our custodial services with processes and products including Green Seal® certified and bio-based cleaning alternatives.

SOFI STADIUM

Completing construction and opening SoFi Stadium hasn't come without challenges. With ABM as our partner, we've been able to open our doors with expert-backed cleaning and janitorial services.

Otto Benedict,

Senior Vice President, Facility and Campus Operations at SoFi Stadium and Hollywood Park

ABM BOX SCORE

100+

Years of custodial services innovation

460+

Millions of square feet of space ABM GreenCare® maintains

56¢

Per square foot savings averaged with a cleaner indoor environment

CLEANING AND DISINFECTION BACKED BY THE PROS

From the things you touch to the air you breathe, ABM helps protect the health of your fans with integrated cleaning and disinfection solutions that help control the spread of viruses and pathogens. Our programs are designed to help you maintain the highest standards in both indoor air quality and in the cleaning and disinfection of high-touch surfaces in common areas, stands, suites, bathrooms, hallways, stairwells and more.

ENHANCED Facility

ABM EnhancedFacility™ offers a strategic approach to indoor air quality from risk assessment to industrial hygiene protocols, technology and funding. Our IAQ experts help you to create a benchmark of your venue's strengths and problem areas and form a comprehensive plan that spans critical factors from HVAC systems to disinfection and funding.

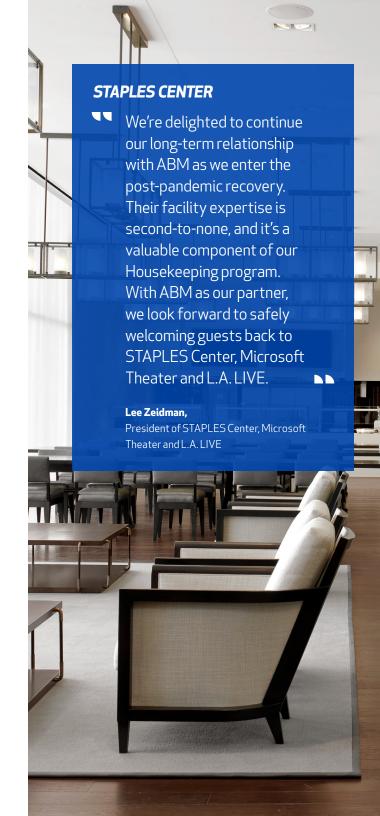
ENHANCEDClean in

The ABM EnhancedClean™ program focuses on surface cleaning and disinfection and helps keep your guests safer by helping control the spread of viruses and pathogens. Our certified program was developed alongside independent experts in infectious disease and industrial hygiene and has been adapted by experts in sports and entertainment maintenance.

CERTIFIEDTraining (2)



To help ensure healthy environments for your fans, you can trust that ABM's team is always at the top of their game. Our certified disinfection training program is accredited by the ANSI National Accreditation Board (ANSI/ASTM E2659-18) and proven to adhere to rigorous thirdparty standards.



ABM IMPACT: CREATING A STATE-OF-THE ART FAN AND **ENTERTAINMENT EXPERIENCE**

Averaging over two million visitors per year, San Francisco's Chase Center is one of the largest state-of-the-art sports and entertainment facilities in the country.

Home to the Golden State Warriors and host to more than 200 events a year, ABM works as an extension of the operations and customer service teams.



Fan-First Partnership

Since opening day, the Chase Center team has partnered with ABM to provide safe, healthy spaces for their guests. ABM teams have a "front of house presence" and are responsible for custodial services, cleaning and disinfection of high-touch surfaces, and thoroughly sorting waste to meet the center's and team's sustainability goals.



Style, Safety and Scale

With an 18,064-seat arena, more premium space than most NBA facilities, and three acres of outdoor plaza, ABM delivers large-scale janitorial and customer experience solutions to help create environments that exceed the high level of quality guests expect.



Every Day is Game Day

From day one, ABM provided the Chase Center team with a strong foundation and continues to deliver innovative strategies to maintain top levels of fan experience, cleaning, operational efficiency and sustainability.

HIGHLIGHT REEL: CHASE CENTER CASE STUDY VIDEO

Chase Center partners with ABM to make a difference with every person, every day.



ABM teams have a 'front of the house' presence.

Matt Balk.

VP Arena Operations, Chase Center

CHASE CENTER:

Opened: 2019

18,064

Concert Seating: 19,500

Field Size: 900,000 sq. Ft.

Basketball Seating:

Outdoor Plaza:

Annual Visitors:

3 Acres sq. Ft.

2MM+

Annual Events:

200+

MORE WAYS TO KEEP THE SHOW GOING

When you've got a packed venue, the show must go on—no matter what. From the moment guests arrive, to the moment they leave, ABM helps create more comfortable environments for all your guests while ensuring that your facilities and systems are performing at peak efficiency.



Parking & Transportation

Parking and transportation for guests does not have to be logistical challenges. ABM's shuttle bus service doesn't just provide efficient routes and vehicle maintenance. Our team of carefully vetted employees are equipped with the training, resources and technology to help all of your guests have a more comfortable ride.



Landscape & Turf

ABM's professionals will help you maintain your athletic fields for tip-top play and visual appeal. From best management practices to total turf maintenance, we have you covered. We'll also impress your fans with a welcoming landscape, maintaining the best possible environment to make positive first impressions.



Facilities Engineering

Make sure your facilities are operating at peak efficiency. ABM's team of experts will help ensure you're running cost-efficiently, as well as delivering a great experience for your guests and visitors. We will analyze your conditions and operations to customize a program that conserves energy, lowers risk and cost.



HVAC & Mechanical

What happens behind the scenes can make all the difference to your guests. ABM services more than 500,000 HVAC units every year. Our experienced team will help ensure your event space is comfortable and energy efficient, help you extend the lifespan of your systems, and keep your operating expenses in check.



Electrical & Lighting

Increasing the efficiency of electrical and lighting systems helps your fans enjoy the show while keeping them safe throughout the experience. ABM lighting experts deliver cost-effective lighting solutions that create safe, accessible environments. When lighting is integrated with electrical and energy management solutions, ABM helps manage energy costs and meet sustainability goals while keeping the spotlight on the action, fan comfort and safety.



Electrical Power

Improve the reliability of your systems, increase equipment uptime, enhance safety, reduce operating costs and prevent unexpected failures. ABM is one of the only electrical service providers in the country with the expertise and capabilities to self-perform the entire spectrum of NFPA 70E compliance services.

OUR TEAM IS AN EXTENSION OF YOUR TEAM

With ABM, you get solutions that are designed for the sports, events, fanbases and the unique needs of your stadium or arena.

Customized Programs

One size does not fit all. There's a reason why more than half of the Fortune 500 relies on ABM. We've got the experience and dedication to design and deliver services that satisfy your specific venue and business needs.

Budget Management

Maximize your facility service budget. ABM is your single source for a professional workforce, efficient processes and innovative resources. ABM takes a proactive approach to maintenance to keep your venue running at optimum efficiency.

Streamlined Operations

When you outsource your facility services to ABM, you gain the freedom that comes from streamlining your vendor relationships. We have the expertise, capability and resources to manage every facet of your venue maintenance.

Access to Reliable Local Teams

With more than 100.000 team members and a culture that values personal growth and advancement, ABM has the programs to recruit and staff teams to meet your needs. Backed by top level training programs, exceptional, consistent service is a promise. ABM self-performs most services. With offices around the country, our local experts will care personally and consistently for your venue.

Sustainable Maintenance

As more stadiums and arenas work to gain certification from WELL, GBAC, LEED and others, ABM consultants help deliver measurable sustainability goals. From energy efficiency, to lighting, water conservation, green cleaning and installation of EV charging stations, ABM provides comprehensive strategies and solutions to create sports venues that are outstanding for fans and the environment.

ABM IMPACT: INDUSTRY-LEADING SUSTAINABILITY FOR LEVI'S STADIUM

Home to the San Francisco 49ers, Levi's Stadium is a world-class venue that seats up to 75,000 guests. Since opening day, Levi's Stadium has relied on ABM to manage their large-scale janitorial needs, resulting in worldclass sustainability and an exceptional fan experience.

As the first professional football stadium to open with LEED Gold certification for new construction, ABM continues to innovate its sustainability leadership with janitorial solutions that make strides in waste reduction and green cleaning.

Accomplishments:

- Exemplary score on its green cleaning custodial effectiveness assessment
- More than **85%** of cleaning materials and supplies satisfy sustainability requirements
- Cleaning equipment is Green Label tested by the Carpet and Rug Institute
- Expanded waste reduction efforts with nearly 63% of waste being diverted from the landfill
- 2015 Venue of Year Stadium Business **Awards**

BEST PRACTICES FROM SPORTS AND BEYOND

In our decades of experience in sports, and entertainment environments, we have learned that change is a constant and that proactive solutions help improve the guest experience, streamline operations and generate cost efficiencies for stadiums and arenas across the country.

National Scale, Localized Support

With more than 100,000 team members across the United States, ABM brings the resources and the scale of a \$6.4 billion corporation to your sports and entertainment environments. ABM's training and career development programs are best in class which gives us the ability to attract and retain talent and direct resources to your operational needs.

Learnings from Industry Leaders

Fortune 500 corporations, technology manufacturers, the country's top universities, complex product distribution centers, stadiums, arenas and some of the most prestigious corporate office buildings in the country rely on ABM for facility management. This depth and scale enables us to bring best practices and trained leaders in diverse industries to bring solutions to your environments.

4B+

Square feet of commercial buildings are serviced every day.

100+

Years of expertise.

50%+

Of Fortune 500 companies rely on ABM.

15+

Industries from Technology to Manufacturing, Healthcare, Aviation, Arenas and Stadiums, Education, Commercial Office Buildings and more.



