

# Prudential Center

## Housekeeping Services

More than 70% of exhibition halls in the U.S. run in the red<sup>1</sup> and are subsidized with tax revenues. Such was the case with the Los Angeles Convention Center (LACC) until private management took over in December 2013 and saved the City of Los Angeles about \$4.5 million in the first year alone.

### CHALLENGE

With over 18,700 seats, the Prudential Center attracts top of the line concerts and sporting events. As both the home of the New Jersey Devils Professional Hockey team and Seton Hall University Basketball, the ABM team is often tasked with minimal time to clean in between back to back events.

### SOLUTION

ABM understands that communication is key when operating a venue like the Prudential Center. Making sure that we stay organized and events are fully staffed with highly trained and dedicated employees is of the upmost importance. ABM employees are an extension of the Prudential Center and therefore have high expectations for themselves and know they have to strive for excellence.

### BENEFITS

- A seamless transition and excellent service levels have strengthened the partnership between ABM and the Prudential Center.
- ABM's experience working in venues, as well as our national presence and resources have brought innovative thinking and technology to the Prudential Center.



**Prudential  
Center**



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